

Insurance – only smarter



The agentic AI advantage

Through enterprise governance, insurance-grade ontologies and prebuilt AI agents, we help insurers transform underwriting, claims and processes, making insurance faster, fairer and more profitable.

Agentic AI for insurance delivers real results



Make smarter decisions and improve outcomes

We apply agentic AI to help insurers streamline workflows, improve decision accuracy and reduce costs across core insurance operations.

Transforming underwriting for Global, programs ensuring UW discipline, multi-country compliance and Opex reduction

Largest Global Multinational Insurer

Enterprise grade, agentic AI solution for underwriting with contextual insights for improved global program design, risk assessment and compliance, and built-in governance and security.



Process and solution

- Consolidated underwriting workflows across multiple countries and shared service centers
- Automated intake, triaging, data gathering and risk analysis using agentic AI
- Enabled real-time insights through conversational AI tools
- Embedded human validation at key decision points



Outcomes and benefits

- Reduced time to issue policies by 36 days
- Accelerated underwriting timelines by 60%–70%
- Improved risk selection and regulatory compliance
- Achieved over 95% accuracy in underwriting processes
- Delivered more than \$18 million in cost savings

Faster Claims intake with delightful customer experience



Leading US-based insurer

Agentic claims orchestration with automated FNOL intake improving responsiveness and reducing processing expenses.



Process and solution

- Agentic AI automatically processes first notice of loss (FNOL) from emails and attachments
- Identifies lines of business and extracts key data files with supporting evidence
- Includes intuitive validation screens for human-in-the-loop review with confidence scores to speed up quality checks
- Automates triaging, summarization and data completeness checks



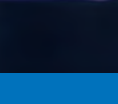
Outcomes and benefits

- Reduced FNOL processing time by more than 50%
- Lowered processing costs by \$20–\$30 per claim
- Captured more than 98% of data fields when present
- Eliminated up-front capital expenditure with outcome-based pricing
- Reduced manual effort for claims analysts

Reducing manual work and improving productivity

Leading life and annuity third-party administrator

We delivered a multihorizon, enterprise-wide agentic AI transformation that automated complex workflows and improved operational efficiency.



Process and solution

- Rolled out agentic AI in phases, starting with high-volume, low-complexity workflows
- Automated key processes across claims, policy servicing, intake and contact center operations
- Expanded into more complex workflows, including adjudication, contestability reviews and policy changes
- Applied intelligent automation to data ingestion, customer interactions and back-office processing



Outcomes and benefits

- Reduced manual work equivalent to 400 full-time employees (FTE) in phase one
- Enabled the potential to reduce the equivalent of over 1,000 FTE in phase 2
- Increased margins by 10% by lowering operating costs and streamlining workflows
- Delivered faster turnaround times and improved quality across core processes

Meet the demands of a changing insurance landscape

Adapt to increasing complexity, changing customer expectations and cost pressures with agentic AI that supports smarter decisions, improved outcomes and more efficient operations.

[Learn more](#)

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