

Scale agentic AI across hyperscaler environments

Agentic AI Services for Hyperscaler AI
Technologies powered by Agentic AI Factory



Our comprehensive suite of cloud-managed services supports every stage of your agentic AI journey — from advisory and AI development to implementation, integration and ongoing management services.

From AI ambition to visible results

Repeatable solutions simplify AI adoption by enabling your teams to deploy AI agents quickly and efficiently.

Many enterprises struggle to scale AI beyond pilots because of fragmented solutions and siloed expertise. Our Agentic AI Factory for Hyperscaler Technologies solves this by providing a unified, repeatable model for enterprise-wide AI adoption.



Support tickets

50% to 65%

fewer support tickets requiring human intervention



Order automation

Up to 100%

order automation with GenAI-powered AI agents



Customer satisfaction

Significant improvements in CSAT scores

We work with you to maximize value with managed services that maintain, secure and optimize AI agents — adapting to your technology requirements, even in complex environments with fragmented solutions and multiple vendors.

Advisory services

Get expert guidance to adopt and optimize agentic AI. We help you with strategic planning and design, GenAI integration, business process optimization and automation — all tailored to your needs.

Implementation services

Configure and integrate AI agents securely across your environment. We focus on security, compliance and performance optimization.

Managed agent services

We offer full lifecycle support for AI agents, including troubleshooting, proactive monitoring, data governance and detailed reporting and analytics.

Connectivity

Leverage our cloud- native global connectivity services for voice, chat and mobile integration for seamless connectivity across all channels.

Built for scale

Not another demo or siloed tool

Our industrialized Agentic AI Factory for Hyperscaler Technologies is an end-to-end platform and operating model that makes it easy to adopt, scale and manage agentic AI across hyperscaler environments.

Powered by top hyperscalers

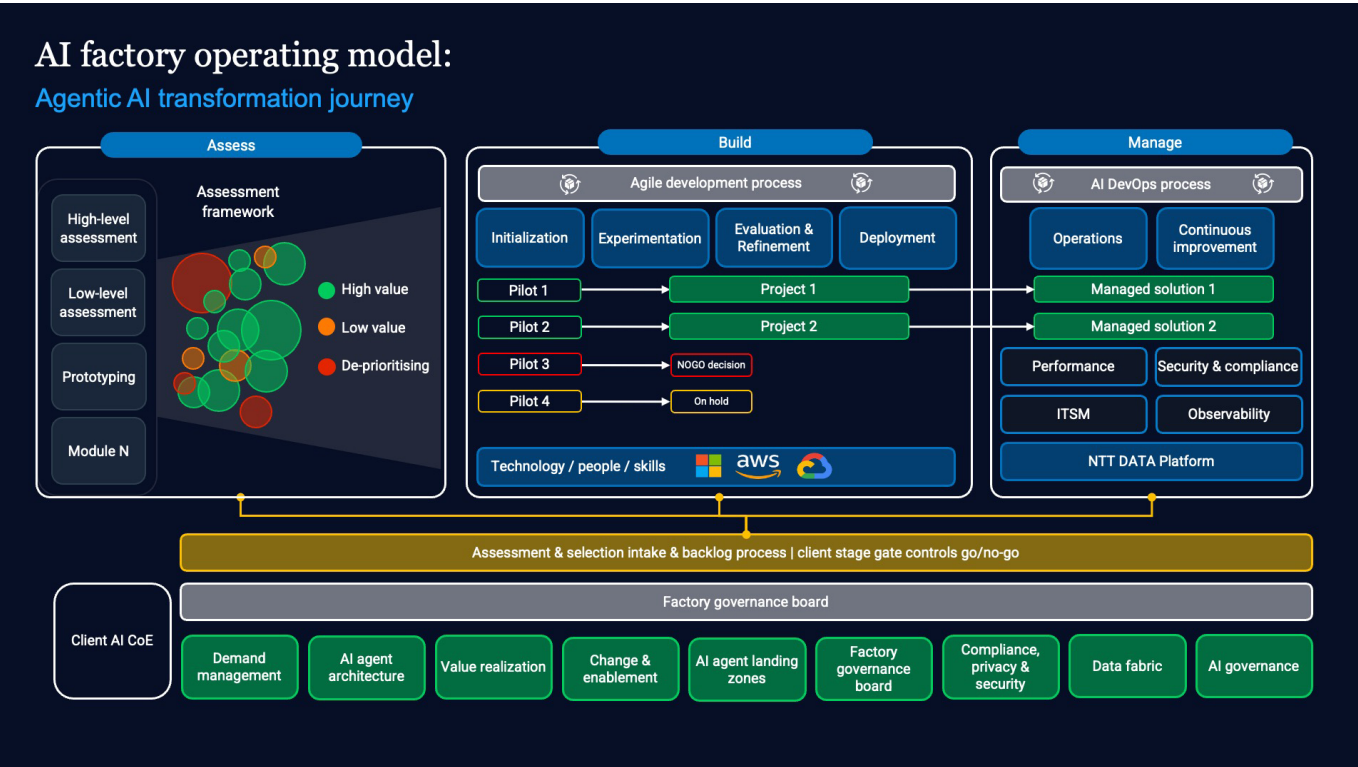
We leverage the power and security of leading hyperscaler clouds — Microsoft Azure, Amazon Web Services and Google Cloud — integrating seamlessly with your existing data, processes and governance standards.

Rapid prototyping and compliant deployment

The AI Factory transforms your organization’s approach to AI, from intake and ideation all the way to continuous improvement and business-scale operations.

Ringfenced for security

We build AI agents within your security and data environments, leveraging your agreements with partners where your data is already housed.



Unlock agentic AI at scale

Unify and scale AI investments

All AI use cases — business problems, efficiency drives, or new customer experiences — are captured, evaluated, prioritized and actioned via a single, transparent and repeatable model.

Accelerate value, from idea to impact

Our “factory” approach fast-tracks high-value opportunities through intake, pilot and deployment. We compress months of work into weeks, delivering impactful business solutions, not just prototypes. We offer low-code, pro-code and multiagent development that accelerates deployment and simplifies maintenance.

Reduce complexity and improve compliance

Industrialized governance, security and risk management are embedded at every stage. Every AI solution is measurable, secure, compliant and fully auditable.

Leverage continuous, built-in improvement

We embed best practices, knowledge-sharing and operational excellence into every engagement, driving ongoing improvement and measurable ROI, year after year.

“

Escape the pilot trap and realize AI’s full potential — securely, at scale and with measurable impact.”



Why NTT DATA

Others build AI agents. We advise on, build, optimize and manage them for you.

AI factory methodology

NTT DATA provides a comprehensive, full-stack approach to designing, building, and managing intelligent agent ecosystems. This includes end-to-end advisory services, development and integration of AI agents, observability and lifecycle management of agent estates, and seamless omnichannel connectivity across customer and enterprise touchpoints.

Comprehensive lifecycle services

We support both client-built and our own agents across the entire lifecycle, from strategic advisory to operations.

Industry-specific solutions

By combining our technology expertise with deep industry knowledge, we design and deliver tailored use cases that address the unique challenges and opportunities of various industries. NTT DATA develops verticalized solutions tailored to the unique needs of different industries — from IT Service Management (ITSM) and marketing to sales and customer experience. By leveraging deep industry expertise, NTT DATA ensures that each AI solution delivers measurable value, accelerates transformation, and enhances operational efficiency.

Voice expertise

With deep voice expertise and robust infrastructure, we can deliver conversational AI agents and omnichannel experiences, with seamless integration into Azure environments.

Technology-agnostic framework

NTT DATA's approach is technology-agnostic, supporting Agent-to-Agent (A2A) collaboration, Multi-Context Processing (MCP), and a wide range of agent frameworks. Our agentic constructs can seamlessly orchestrate workflows across multiple technologies and hyperscalers, including Microsoft Azure, AWS, and Google Cloud Platform, ensuring flexibility and scalability in any enterprise environment.

Unique Agentic Communications Gateway

At the heart of NTT's DATA's AI Factory is our Agentic Communications Gateway — a unifying layer that enables secure, scalable, and context-aware communication between agents, systems, and users. This gateway ensures interoperability across diverse environments, allowing enterprises to orchestrate complex agent interactions and deliver cohesive, real-time experiences.

Partner with us to scale agentic AI securely

Connect with us to explore how our Agentic AI Factory helps you scale securely, accelerate deployment and achieve measurable business impact.

Visit nttdata.com to learn more.

Learn more about NTT DATA

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NTT DATA is a \$30+ billion business and technology services leader in AI and digital infrastructure. We accelerate client success and positively impact society through responsible innovation. As a Global Top Employer, we have experts in more than 70 countries. NTT DATA is part of NTT Group.

