

# A smarter approach to healthcare claims auditing



10%



**Inefficient and manual claims processes** account for roughly 10% of the U.S. healthcare ecosystem's total administrative complexity cost.<sup>1</sup>

7¢–10¢ of every \$1.00 spent on healthcare goes toward paying for **fraudulent claims**.<sup>2</sup>



Efficient claims management incorporates payment integrity strategies to reduce costs and processing time, minimize errors, and identify fraud, waste and abuse (FWA) — vital to improving healthcare affordability for all. But effective auditing with only internal resources can be challenging. Perhaps it's time for a check-up.

## Does your current audit model...

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	YES	NO
Scale and grow as membership and lines of business expand?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Include pre-pay and scenario-based audits designed to reduce overpayments and recovery efforts?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Use a combination of digital and manual processes to maximize efficiency?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Provide transparency and real-time feedback via workflow management tools and dashboards?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Enable an independent and unbiased assessment of your quality and compliance operations?	<input type="checkbox"/>	<input checked="" type="checkbox"/>

If you answered no to two or more questions, NTT DATA Audit as a Service can help.

## With NTT DATA, you get an experienced, independent audit partner.

**1M+ audits conducted** annually on claims worth **\$5B+**

**400+ expert auditors** in global delivery locations providing specialized services, including for TPAs

Comprehensive **payment integrity** and **proprietary AI-based tools**, powered by NTT DATA Nucleus

**Recognized by major analyst firms** as a leading provider of health plan digital services

**\$100M+** of incorrect payments identified and corrections enabled annually

## We can solve your headaches and transform your quality control processes, giving you the flexibility you need while:



Best of all, when claims are paid quickly and accurately and when valuable health plan resources can focus on improving quality and care coordination, member and provider satisfaction rates will go up.



Contact us to learn more about NTT DATA Health Plan Services and how we can help transform your approach to healthcare claims with Audit as a Service.

[Learn more](#)

Sources:

1. [Effective Claims Operations Through Scaled Digital Adoption](#), Everest Group, 2021.
2. [Payment Integrity for Payers: Reactive Silos Consolidating to Enable "Perceptive" Analysis](#), IDC, 2023.