

Bandhan AMC strengthens cloud operations with Google Cloud



Client profile

Established in 2000, Bandhan AMC manages over ₹ 2 trillion in asset under management (AUM), serving over 4.5 million investors. The AMC is a diversified, full-stack asset manager offering a range of equity, hybrid & fixed income oriented Mutual Funds, Specialised Investment Funds (SIFs), Passive funds under a range of broad market, sectoral as well as factor-based Index Funds and ETFs. It also offers sophisticated investors a range of Alternative Investment Funds (AIFs), Portfolio Management Schemes (PMS) including Fund-of-Funds to overseas investors through its branch in the G.I.F.T. City. Backed by Bandhan Group, ChrysCapital – one of India's leading private equity investors and GIC – a global long-term investor, the organization serves investors across 790+ cities and towns, with a focus on helping savers become investor.

Bandhan AMC strengthened the reliability, security and cost control of its cloud environment by establishing a structured cloud operations model on Google Cloud. Working with NTT DATA, Bandhan AMC built a scalable operating foundation that improved day-to-day infrastructure and operational stability within the Google Cloud environment while allowing internal teams to focus on investment platforms, digital services and customer experience.



Our focus has been on building reliable digital solutions for investors. As these digital platforms scaled, **we needed an operating foundation that could support growth** without compromising stability, security or cost control. Today, we have a cloud environment that grows with our digital solutions and keeps our teams focused on delivering better investor experiences.”

Mr. Mayur Vasa, Chief Technology Officer, Bandhan AMC

99%+

Service level
compliance

1,000-1,200

Operational tickets
handled every month

Business need

Managing growing cloud complexity

As Bandhan AMC expanded its digital platforms, the complexity of managing its Google Cloud environment increased. Multiple services for infrastructure, networking, databases, security, APIs and applications required continuous monitoring for dependable operations.

The existing setup demanded significant manual effort and made it difficult to maintain consistent service levels, ensure strong security controls, and gain timely visibility of cloud usage and costs. The business needed a cloud operations model that could:

- Deliver reliable, round-the-clock monitoring and support
- Strengthen security and compliance across cloud workloads
- Automate deployments and infrastructure changes
- Improve visibility of and control over cloud spending
- Support disaster readiness without operational disruption

A scalable and well-governed operating framework was critical so technology teams could spend more time on innovation than on managing infrastructure.

Solution

Delivering managed cloud operations

NTT DATA helped Bandhan AMC establish a structured cloud operations model on Google Cloud, focusing on stability, automation, security and cost discipline.

Key elements of the solution included:

- End-to-end management and monitoring of Google Cloud infrastructure
- Automated deployment pipelines to standardize and speed up releases
- Infrastructure automation to reduce manual provisioning and errors
- 24x7 operational support with clear service levels and escalation paths
- Continuous security monitoring, access governance and compliance checks
- Centralized dashboards for operational visibility and cloud-cost tracking
- Regular disaster-recovery drills with controlled change and incident management

This approach created a dependable operating layer that scaled with business demand while reducing operational overhead.

Outcomes

Stronger cloud operations, measurable outcomes

By combining structured cloud operations with automation and cost visibility, Bandhan AMC achieved measurable improvements in reliability, efficiency and governance:

High service reliability

- 99%+ service level compliance, supported by proactive monitoring and incident management.
- ~1000-1200 operational tickets handled every month, ensuring stable day-to-day operations without impacting business services.

Improved operational efficiency

- Automated infrastructure provisioning reduced manual effort and deployment delays.
- Standardized operating processes improved response times and issue resolution.

Stronger security and governance

- Centralized security monitoring improved control over access, configurations and compliance.
- Consistent governance reduced operational risk across cloud environments.

Better cost control and transparency

- Real-time dashboards provided clear visibility of cloud usage and spend.
- Cost-optimization practices helped teams take timely action based on actual consumption.

Greater focus on business innovation

- With cloud operations managed end to end, internal teams were able to focus on enhancing investment platforms and customer-facing applications.
- The scalable operating model supports Bandhan AMC's long-term cloud and digital growth.

Together, these outcomes delivered a resilient, cost-effective and well-governed cloud foundation that enables Bandhan AMC to operate with confidence while continuing its digital transformation journey.

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