NTT DaTa

Partner With an Experienced Healthcare Resource Advisor

NTT DATA Healthcare Resource Solutions

Benefits:

- Work with a partner who knows your business
- Get healthcare resources with the specialized knowledge you need
- Choose from flexible options to meet your budget and timelines
- Add or subtract resources quickly to meet changing workloads

Agility is key to survival for most health plans. Often, that means adding healthcare resources at a moment's notice. Having a trusted partner who knows the health plan industry and the specifics of your business can be key to finding the talent you need when you need it.

The NTT DATA Healthcare Resource Solutions team approaches every engagement as an opportunity to build a lasting relationship. We want to get to know you and your business so that we are ready at a moment's notice to provide the expertise you need.

Regardless of the type of project, organizational size or start-up time frame, we can provide trained resources with the healthcare knowledge and background you need to keep your projects on track. Whether augmenting your in-house team to address rising workloads or quickly building a project team, our advisors can supply the specialized talent you need.

We offer:
- Specialized healthcare resource services
- Managed services
- Business process outsourcing
- System conversion support

Quickly deploy experienced talent

Our Healthcare Resource Solutions are designed to meet your project and budgetary requirements with professionals who have an average of 5–10 years of healthcare experience.

And because we maintain a database of the most experienced business process and technical personnel in the country, we can have a specialized team deployed soon after a contract is executed — working onsite, at home or from our remote service centers.

Team up with NTT DATA to get the healthcare talent you need, when you need them.

Backlogs? We've got your back.

With our flexible options, we can ramp resources up or down for as long as you need them to meet changing project and budgetary demands. We can also provide specialized skill sets to augment the knowledge base of your existing staff.

We find the right people at the right time and deploy them quickly. Whether it's a short- or long-term assignment, NTT DATA Healthcare Resource Solutions can help.

We offer:
- A comprehensive networking database of more than 60,000 qualified candidates
- More than 30 years of experience providing claims professionals to the healthcare industry
- End-to-end business process experience in health plan organizations

Cost-effective solutions to meet your unique needs

With cost-effective solutions and industry-proven best practices, NTT DATA has the breadth and depth of experience to help you optimize operational performance and drive bottom-line results. While our resource solutions focus on addressing immediate needs, the outcomes are sustainable and the results are measurable.

NTT DATA provides experienced professionals at all levels of health plan organizations, including:
- Customer service
- Front-end claims processing and data entry
- Eligibility and enrollment administration
- Claims processing and adjustments
- Pending management claims adjustments
- Insurance verification
- Business analysts
- Certified medical insurance coders
- Quality assurance claims audit and consulting services for objective operational review
- Accounting and finance
- Underwriting
- Provider contracting and network development
- Credentialing

Our processing specialists are trained in many claims systems including:
- AMISYS
- Eldorado
- EPIC
- EZ-CAP
- Facets
- Fiscal Intermediary
- Standards System
- GBAS
- Genelco
- HealthEdge
- HealthRules
- ikaSystems
- ITS
- LuminX
- MCS
- Monument
- NASCO
- PowerMHS
- QicLink
- QNXT
- RIMS
- Tapestry
- VBA
- Xcelys™

For more information about any of our service offerings, please contact:

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Visit **nttdataservices.com** to learn more.

NTT DATA
Trusted Global Innovator