

Drive the future of healthcare

Why NTT DATA

- 50+ years serving healthcare companies
- 40+ providers served, including 6 of the largest U.S. health systems
- 70+ health insurers served, including 6 of the largest U.S. health plans
- 10,000+ healthcare-focused team members
- US\$3.6 billion in annual R&D investment, as part of NTT
- 4+ million end users and 11+ million service desk contacts supported annually
- 2,500+ bots collaborate with over 15,000 professionals to provide robotic process automation services

Consumer expectations in healthcare are higher than ever. The embrace of telehealth, the desire for secure healthcare information access and the demand for easy-to-pay, easy-to-understand billing have changed the industry. Most importantly, patients want truly personalized care.

Throughout the healthcare industry, efforts are underway to leverage the vast amount of healthcare data available to the advantage of all stakeholders, including patients. According to our latest Healthcare Innovation Index, more than half (56%) of providers and nearly half (46%) of health plans have integrated new and modern technologies into their processes as part of efforts to become more data-driven.

Healthcare transformation without the angst

NTT DATA is your technology partner for the cutting-edge solutions you need to meet these goals. We empower your workforce, automate your data, streamline your operations and improve the customer experience, all while reducing costs. We'll help you fast-track your transformation in four key areas:

Data-driven health



Workforce transformation



Digital health experiences



Business resilience



Your digital healthcare experts

When you engage NTT DATA in your digital healthcare transformation, you're partnering with a global organization of over 10,000 experts. We'll help you apply today's most advanced technologies, including cloud, data analytics and artificial intelligence (AI), to your biggest challenges.

You'll be working with professionals — many of whom are former clinicians and health plan executives. They understand the dynamics of healthcare and care about your patients, members, staff and profitability as much as you do. Their expertise can augment and level up your organization's digital capabilities, helping your teams work confidently and stay ahead of trends with data-driven insights. Our team will help lower costs while you focus on day-to-day operational demands.

Our industry recognition includes:

- Leader in Payer Digital Transformation Services, Provider Digital Transformation Services,
- Healthcare Interoperability Services and Solutions, Value-Based Care Services and Solutions¹
- Leader in Healthcare Analytics/Healthcare Data and Analytics²
- Leader in Intelligent Automation in Healthcare³
- Healthcare Payer Leader in three Operational Transformation categories⁴

1. ISG Provider Lens™ Healthcare Digital Services U.S. 2022
 2. Services PEAK Matrix® Assessment 2022/2023, Everest Group
 3. Solutions PEAK Matrix® Assessment 2022, Everest Group
 4. NelsonHall 2023 Healthcare Payer Operational Transformation NEAT report

Healthcare consulting solutions	Digital operations services	Digital transformation services
<p>Healthcare providers</p> <ul style="list-style-type: none"> • Mergers and divestitures • Risk and compliance • Revenue cycle management • Revenue cycle coding/CDI • Application development and modernization • Service line optimization • EHR transformation • Workforce transformation • Hospital at home • Construction advisory • Integration and interoperability • Data strategy and governance • Digital human • IT cost optimization • Strategic staffing • Clinical innovation • Transformation acceleration/ PMO services • Data strategy and governance <p>Health plans</p> <ul style="list-style-type: none"> • Medical cost optimizer • Pay for quality advisory • Population health strategy • Process advisory services • Analytics and data governance • Payment integrity & strategy 	<p>Applications</p> <ul style="list-style-type: none"> • Application development and maintenance • Application integration and interoperability • Application management • Application modernization • Client application services • Enterprise applications • Managed application development and testing <p>Infrastructure</p> <ul style="list-style-type: none"> • Dynamic workplace • Clinical and IT service desk • Field services • Desktop engineering • Hybrid infrastructure • Data center migration • Cloud transformation • Security • Core compute <p>BPO</p> <ul style="list-style-type: none"> • Revenue cycle management • Provider data management • Digital business process as a service • Payment integrity • Customer/member experience • Knowledge process service • Robotic process automation 	<p>Transformation acceleration</p> <ul style="list-style-type: none"> • Application development and modernization • Cloud transformation • Data and intelligence • Digital experience • Enterprise applications



There is a lot of nervousness in the health sciences industry and the workplace. With a trifecta of regulation, economic slowdown and resource constraints — this new world we live in will require health plans, providers and tech partners to collaborate to drive innovation, technology investments, experience and workforce decisions.

Kumar Srinivas
CTO, Health Sciences, NTT DATA



Fast-track your digital healthcare transformation

Stay ahead of the curve with NTT DATA. From small projects to enterprise-level transformations, we give you access to cutting-edge technologies (data and analytics, machine learning, AI) and industry solutions to put your data-driven insights into action faster. Our aim? To help drive a future of healthcare that focuses on supporting every individual's health and wellbeing through personalized, human-centric care.

Every healthcare organization is unique, and one-size-fits-all fits no one. That's why we work with you to build a solution based on an in-depth understanding of your business and its unique systems and challenges.

Together, we'll empower your workforce, automate your data, streamline clinical and business operations, and simplify and improve the healthcare journey — all while reducing costs. The future of healthcare is here, and NTT DATA will help you lead the way.

Contact us today to learn more about NTT DATA's healthcare solutions.

Visit us.nttdata.com to learn more.

NTT DATA is a \$30 billion trusted global innovator of IT and business services. We help clients transform through business and technology consulting, industry and digital solutions, applications development and management, managed edge-to-cloud infrastructure services, BPO, systems integration and global data centers. We are committed to our clients' long-term success and combine global reach with local client service in over 80 countries.

